

# Humber Coast and Vale Provider Collaborative Newsletter 2



**Date of next meeting:**  
**Wednesday 29th April 2020**  
**Time 1.30—3.30**  
**Venue: Clifton House**

At the last meeting of the Humber Coast and Vale Engagement Event we met at Stockton Hall and started off with an update from Steve Shaw about all of the work that is happening, we had a think on the tables about how this will impact us as staff and service users and how we want to be involved in this work and how we can help going forward. We then had some group work to look at a community to community pathway, particularly in relation to 2 main themes—Relationships and Communication. We also had a Jargon Buster as there is so much confusing terminology around to do with this work! We finished off with voting on our priorities for the work that is taking place and for future direction of the Provider Collaborative.

**Thanks to everyone for all your hard work and contributions!**

Services	Humber Centre
Stockton Hall	Clifton House

Contents	
Introduction	1
Update - Steve Shaw	2
Group Work - How will this impact on me? How can I help?	3 & 4
Group Work - Community to	5 & 6
Jargon Buster!	7 & 8
Poster for Next Meeting	9

**Humber Coast and Vale Engagement Event Agenda**

**Stockton Hall**  
**Thursday 9th January**  
**1.30 — 3.30**

Refreshments provided

<b>Welcome—Introductions</b>
<b>Update—Steve Shaw</b> Where are we up to? Where do we want to be?
<b>Group Work</b> How will this impact me? How can I help with this?
<b>Jargon Buster!</b>
<b>Group Work</b> Community to community pathway — communication and relationships
<b>Voting on our Priorities</b>

Contact Holly or Jo for more information  
[holly.cade@nhs.net](mailto:holly.cade@nhs.net)    [jo.harris@nhs.net](mailto:jo.harris@nhs.net)    [www.yorkshireandhumberinvolvementnetwork.nhs.uk](http://www.yorkshireandhumberinvolvementnetwork.nhs.uk)

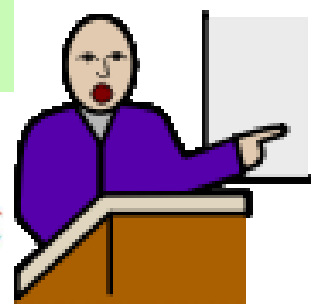
Collaboration. Hope. Encouragement. Empowerment. Respect. Support. Fun

Contact Holly, Jo or Charlotte for more information:

[Holly.cade@nhs.net](mailto:Holly.cade@nhs.net) \*\*\*    [jo.harris@nhs.net](mailto:jo.harris@nhs.net) \*\*\*    [charlotte.bryne3@nhs.net](mailto:charlotte.bryne3@nhs.net)

[www.yorkshireandhumberinvolvementnetwork.nhs.uk](http://www.yorkshireandhumberinvolvementnetwork.nhs.uk)

# Presentation - Steven Shaw



## Humber Coast and Vale Engagement Event

### Humber, Coast and Vale Health and Care Partnership - Mental Health Collaborative Programme

Steve Shaw, Programme Lead Forensic Pathways



## Where are we now?

- We know what we need
- Out of Area patients
- Relationships

## Where do we want to be?

- Beds aligned to need
- Reduction in Out of Area Patients
- Relationships



# Group Work

## Workshop



- What does all of this mean?
- How will this impact on me?
- What are my priorities?
- How can I help with this?



### What does this all mean?

**Staff** - change - unsure of what the future service will look like, where I will work. Frustration, want to do more but appears to be lack of information about the future.  
Feels like a re-run of care in the community.

**Service user** - think about how future facilities are used. Need to make sure money is spent on areas that will be used. Need to know that future will be comfortable, friendly and welcoming.  
Need to know how this will impact on me.

Change - the speed of progress - not too fast or too slow.

Clearer pathway with timeframes.

Could be positive for new patients, but anxiety provoking for patients who have been institutionalised.

### How will this impact on me?

**Staff** - unclear - due to information currently available. Would hope it would build relationships and pathways to make experience more positive.  
Hopefully will reduce the number of patients held back through lack of facilities.

**Service user** - will make it better to move on.

Not too much, too fast.

May give more options - a bit unsure how it will work for me. Want to have contact with home, unit and staff who I feel most trusting of.

Clearer pathway - 18 months.

Structured care.

### How can I help with this?

**Staff** - want to help implement new models.

Want to get to know other services.

Build relationships in other services.

Share resources across all services.

Respect the voice of the patients - go at patient's pace.

**Service user** - let people know what's available.

To be constructive and helpful, give information in clear, easy to understand way.

Make sure people know when I am ready, or not.

If community feels like a threat, say so!

# Group Work Continued...

## What are my priorities?

**Staff** - make experience a positive one through clear communication and definite clear information about future services. Involve staff, listen to staff and their experiences.

**Service user** - want it sorting out about what is happening.

Want to stay in home area.

Want to stay in touch with staff I know and trust until I feel ok in the community.

Respecting the fact that some have been in institutions a long time and not going to be quick exit.

Make sure am kept informed and form good relationships.

Consistency - good period of hand over for the teams.

Opportunity to over-night, and the accommodation to do this, with support/contact during the night if required.

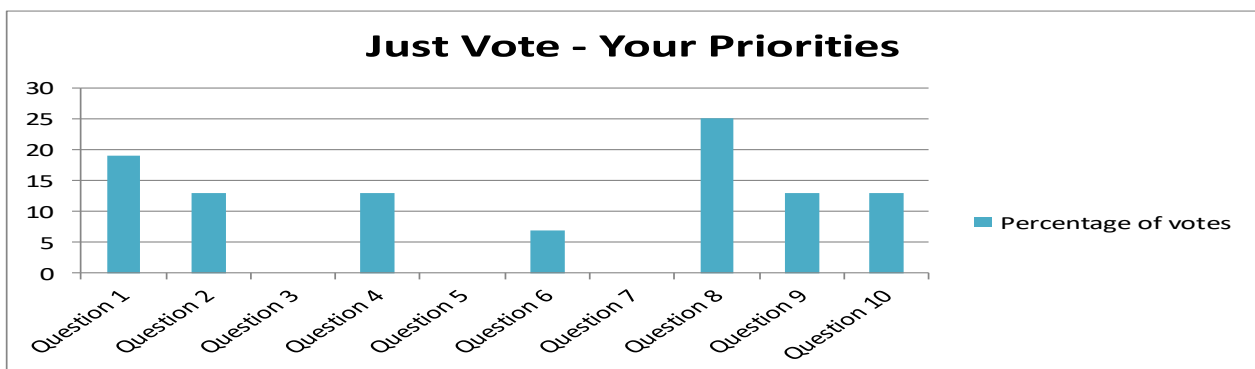
Better links to housing associations.



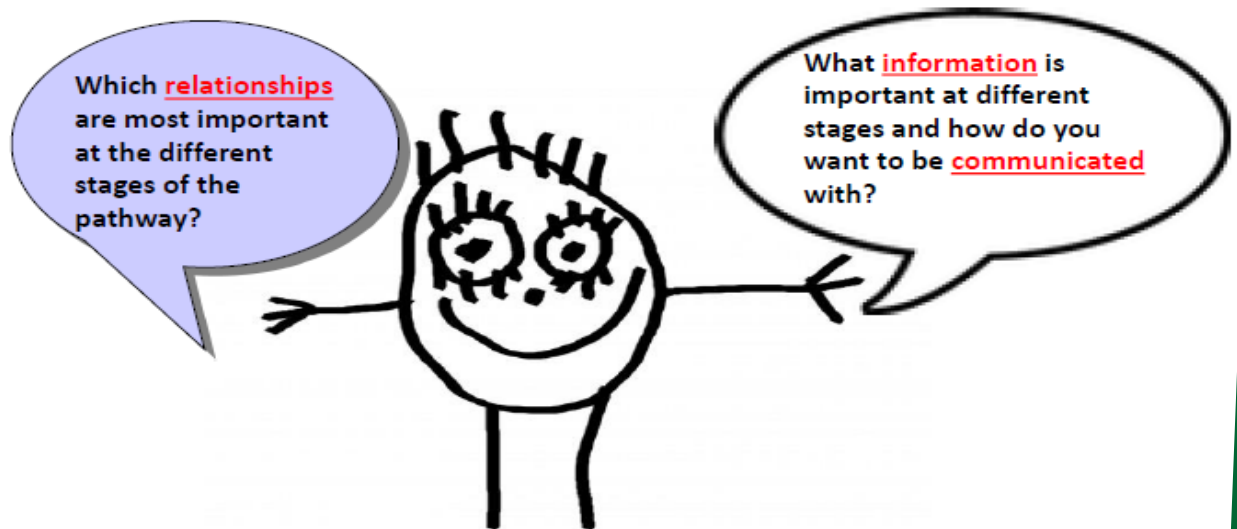
## Just Vote! – Your priorities



1. Making the experience positive
2. Staying in home area - choice
3. Keeping in touch with staff I know and trust
4. Building relationships across services and sharing resources
5. Easy to understand information
6. Making sure money is used properly – not wasted
7. Not too much too fast – not too slow – individualised
8. Length of stay – not being held back through lack of facilities/resources
9. Importance of proper transitions, at my pace
10. Housing and links with through the whole pathway



## Community to Community Pathway



E.g. Community – prison – high secure – medium secure – low secure – community



Keeping good contact with family and carers.

**Prison** - need more information and treatment.

**High secure** - opportunity to 'jump' from high, past medium, to low security if appropriate for the individual (slow pathway).

**Medium secure** - Activities with people already in low security.

Inconsistent RC provision - needs to be better.

Lack of time with RC (seen only monthly).

Contact with parole officer.

**Low secure** - Better information on the step-down: welcome pack, internet information.

Visits to ward you are going to. Contacting peers, meet up with new people.

**Community** - access to the team you will eventually be with.

Activities with people already in community.





### Humber Coast and Vale

The country has been split in to geographical areas. This is the area of the country that you are getting care and treatment in at the moment. If you are from this area originally then you should be able to have care and treatment here.

### Provider Collaborative/STP

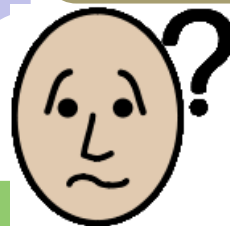
The 3 secure services in this area of the country are the Humber Centre, Stockton Hall and Clifton House. This simply means that these services are working together to help people get out of hospital

### Fragmentation

This means that the care that is currently provided to people is not provided in the right way, so these changes need to address this.

### 5 Year Forward View

The NHS plan for Mental Health Services.



### Transformation/New Care Models

This means that there is a lot of work happening to change services to make them better, to make sure that people can be treated in their home area where possible, and to make sure that everyone has got a clear pathway out of hospital and back in to the community.







# Engagement Event for Service Users and Staff from Secure Services in Humber Coast and Vale STP

Wednesday 29<sup>th</sup> April 2020

Time 1.30-3.30

Venue: Clifton House York

Find out about what has happened so far, what is happening now, plans for the future, and have your say!

Agenda to follow!



Collaboration. Hope. Encouragement. Empowerment. Respect. Support. Fun

Contact Holly, Jo or Charlotte for more information:

[Holly.cade@nhs.net](mailto:Holly.cade@nhs.net) \*\*\* [jo.harris9@nhs.net](mailto:jo.harris9@nhs.net) \*\*\* [charlotte.bryne3@nhs.net](mailto:charlotte.bryne3@nhs.net)

[www.yorkshireandhumberinvolvementnetwork.nhs.uk](http://www.yorkshireandhumberinvolvementnetwork.nhs.uk)

Collaboration. Hope. Encouragement. Empowerment. Respect. Support. Fun